NEWS RELEASE

Papillion Receives Voice of the People Award for Built Environment

PAPILLION, Nebraska, August 22, 2018 – National Research Center, Inc. (NRC) has announced that the City of Papillion will receive the Voice of the People Award for Excellence in Built Environment. This award is only given to top performing jurisdictions that best listen and act for the benefit of their communities. Based on responses from The National Citizen Survey (NCS), residents of the Papillion community reported the highest ratings for this category compared with all other participating jurisdictions.

The National Citizen Survey reports resident opinion and satisfaction with local government and services with a scientific, representative sample approach. Results are then used to inform budgeting, performance measurement and program planning.

The Voice of the People (VOP) Awards stand alone as the only award given in local government based on community opinion. The perspectives of the residents themselves determine nominees for the very best of Community Engagement, Safety, Mobility, Foundations of Livability, Recreation and Wellness, Education and Enrichment, Natural Environment, Built Environment and Economy. Of the communities that participated in The National Citizen Survey in 2017, winners and finalists for Excellence in these categories received the highest overall levels of satisfaction from residents.

Built Environment refers to the City of Papillion’s planning, design standards and infrastructure. Survey questions on this topic gauged residents’ opinions about subjects such as quality of new development, housing options, public places, land use and code enforcement, among others.

“The City of Papillion periodically conducts The National Citizen Survey for a better understanding of our residents’ attitudes and opinions about our community and the services we provide,” said Mayor David Black. “Our primary focus is creating a high quality of life for our residents, and planning, design standards and infrastructure certainly play an important role in achieving that focus. While we were not seeking this recognition, it’s good affirmation that residents notice and appreciate the results that we’ve been able to achieve together as a community.”

Now running ten years, the Voice of the People Awards are presented by the International City/County Management Association (ICMA) and National Research Center, Inc. They will be given at the 104th Annual ICMA conference in Baltimore, Maryland, September 24, 2018. Visit www.n-r-c.com for more about Voice of the People Awards and National Research Center.

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